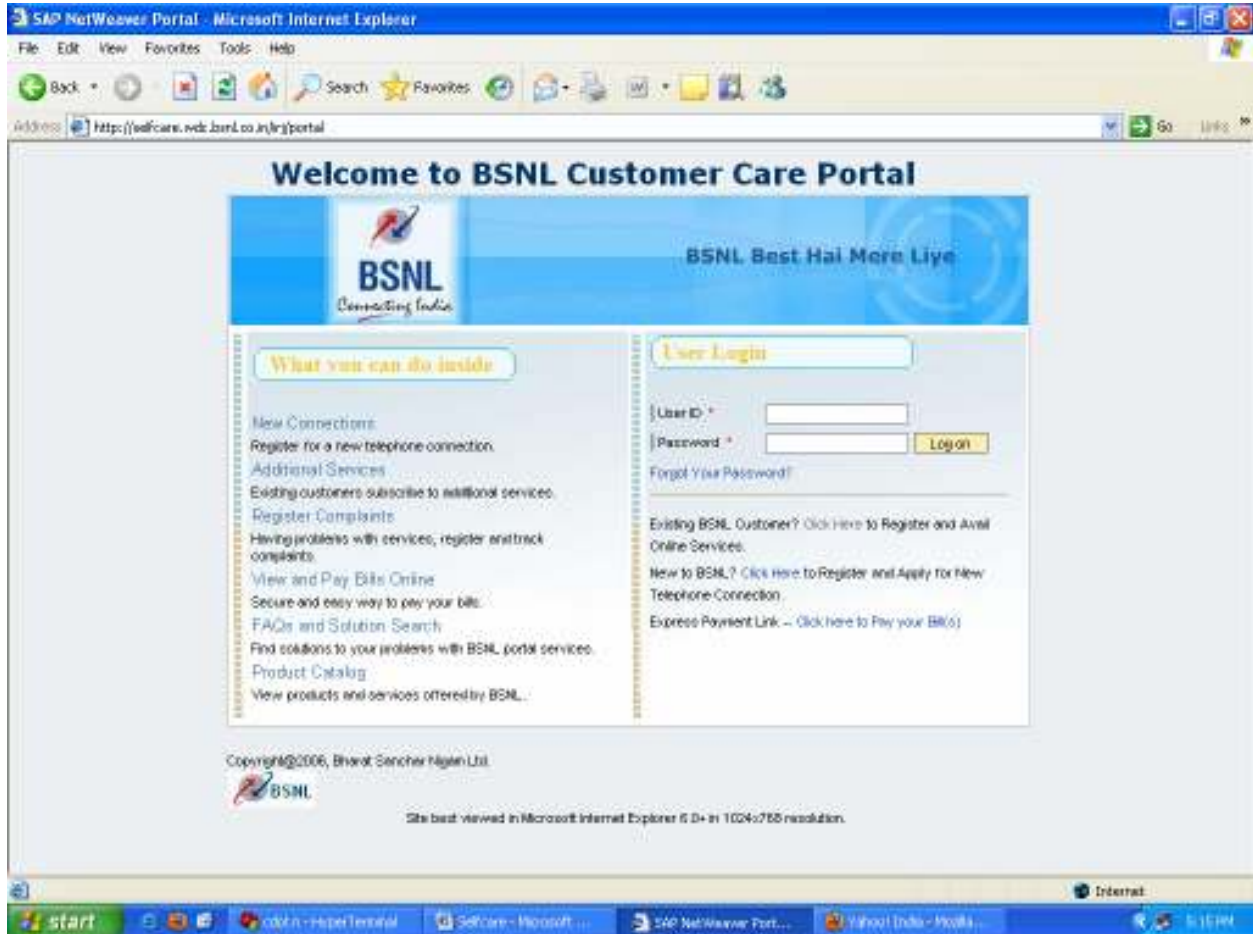
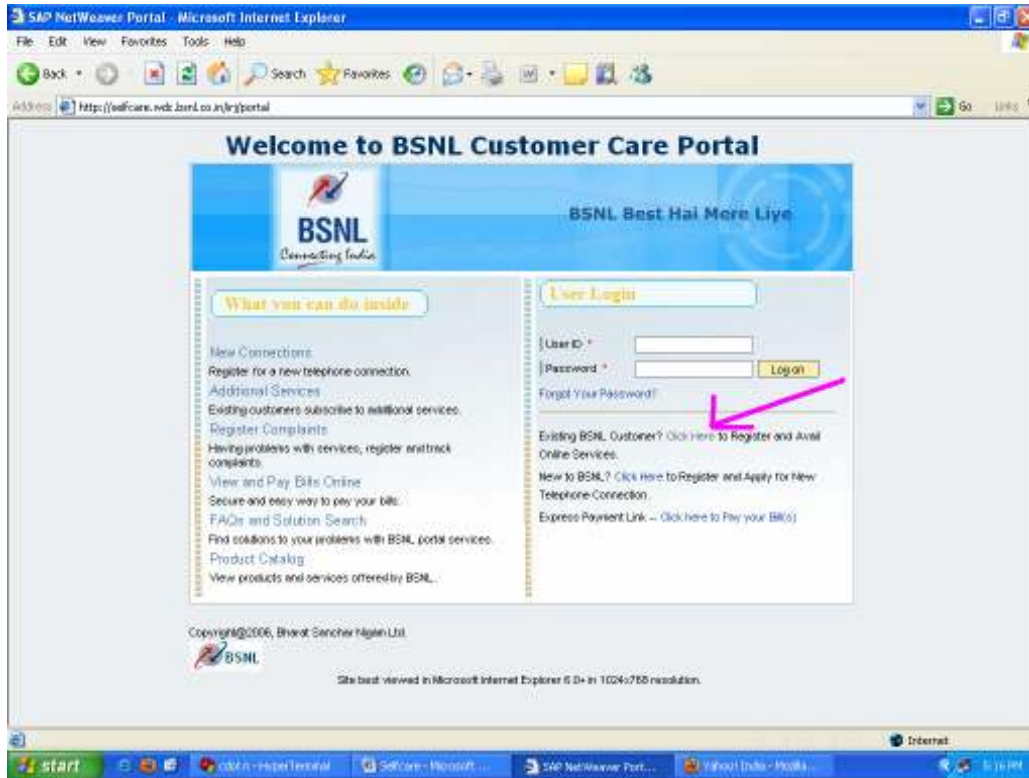


PROCEDURE TO CONNECT WITH **BSNL SELFCARE PORTAL**

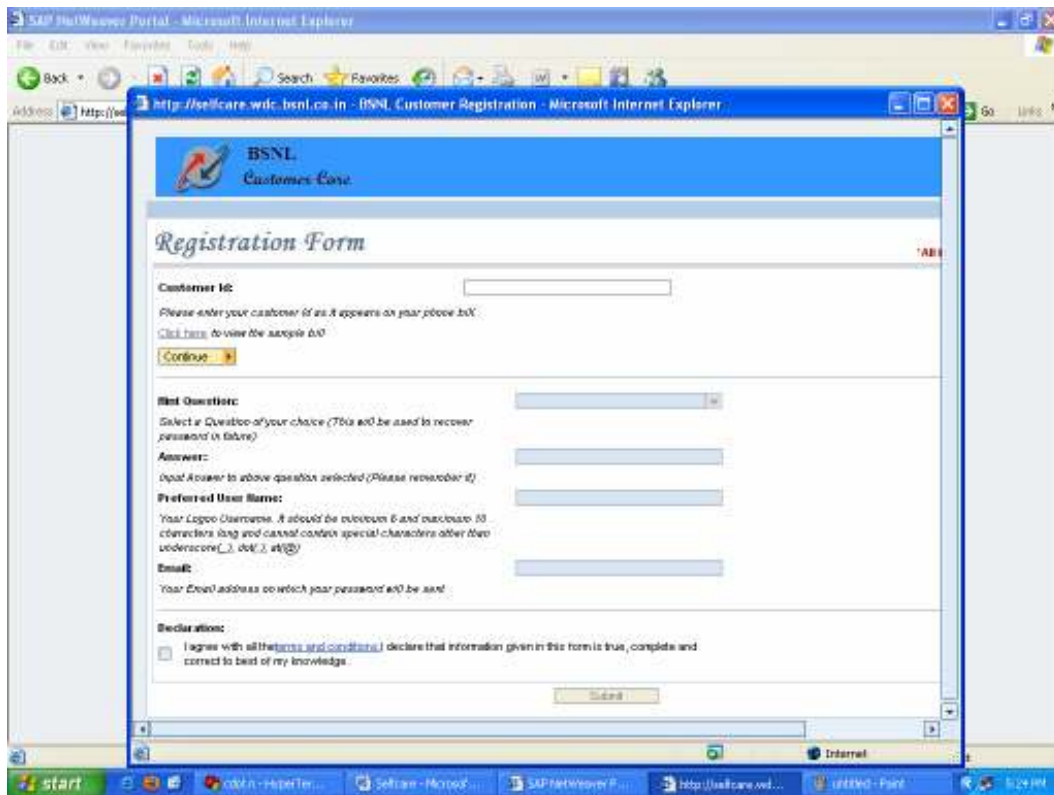
1. Open the URL in Internet Explorer <http://selfcare.wdc.bsnl.co.in>



2. Click on **Click Here**, if you are existing BSNL Customer



3. The new Web page is open as like this



4. Fill the Customer ID which is shown left side of your bill.

BHARAT SANCHAR NIGAM LIMITED
Your Bsnl Bill

Name & Address of the customer:

M/s. BIOSCOPE AND SREEMAX ENTERTAINMENT LTD *
F.602 DHUVATARA APTSF.602 SREEMAX HOUSE
SOMAJI GUDA SOMAJI GUDA
HARAYANA
*122001

Customer Type	Business
Customer Id	1000003454
Bill Number	0-3218455
Bill Date	01/10/2008
Bill Period	01/08/2008 to 30/09/2008
Due Date	21/10/2008

Customer Id

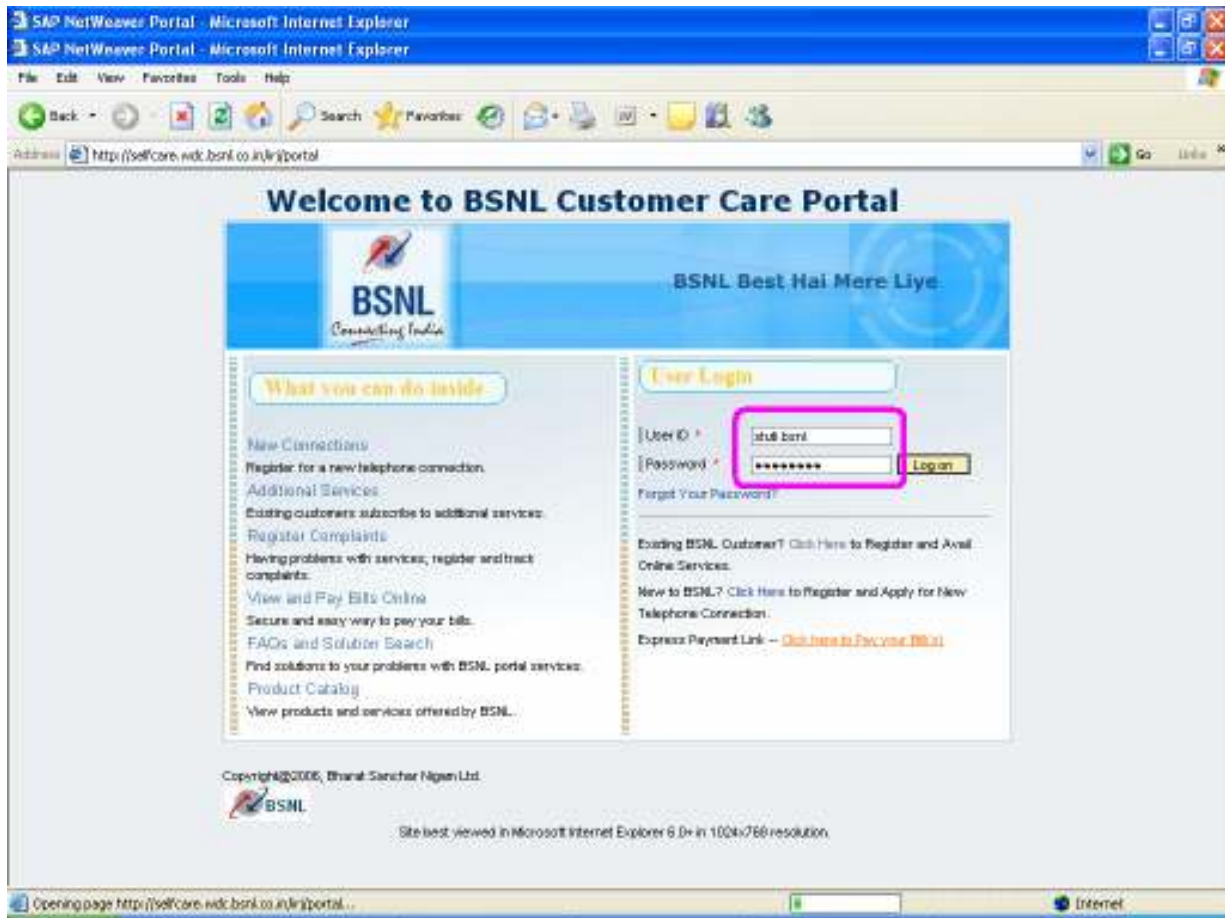
Your Account Summary

Previous Balance		Payments		Adjustments		Current Charges		Amount Payable By	Security Deposit
0.00	+	0.00	+	0.00	+	972.06	=	21/10/2008 972.06	



Current Charges	
1. Monthly Charges	850.00
2. Usage Charges	0.00
3. One Time Charges	0.00
4. Unit Credits	0.00
5. Discounts	0.00
6. Service Taxes	122.06
Current Charges (Rs.)	972.06
Late Fee (Surcharge)	0.00

5. Please fill Hint Question, Answer, preferred User Name & Email ID.
6. Please click on Declaration & Submit it.
7. User Name & Password of BSNL Self Care Portal is sent in your mail ID which is provided by you at the time of registration.
8. Then open the URL <http://selfcare.wdc.bsnl.co.in>
9. Fill the User ID & Password & LOGON.



10. To view bills, click on **MY SERVICES** on left side of window and then click **VIEW BILLS**.

11. To view Broadband Usages, click on **MY SERVICES** on left side of window and then click **VIEW BROADBAND USAGES**.

12. To pay your bill, click on **MY SERVICES** on left side of window and then click **MAKE A PAYMENT**.

A new window is open like this:

BSNL Portal | Value Added Services - Express Pay - Microsoft Internet Explorer

File Edit View Favorites Tools Help

Address: http://portal.bsnl.in/portal/asp/FILES/ExpressPay/online.asp

BSNL Connecting India

Pay your Bills online →

Recently, the service is extended to AP/HTS, STS, CTB, VSA/WL, PRECHD customers.

Home Landline/WiMax/FTTH PostPaid Mobile PrePaid Mobile Day Telephone card EDMA Postpaid Digicall FAQ

NOTE

1. All the fields are mandatory.
2. To the Mobile Number entered here Login Credentials along with Authorization Password will be sent via sms.
3. This is a one time process. With the Login Credentials you can pay bill next time onwards.
4. If the Authorization Password is not received within 5 min, Please Click Here.
5. Please enter the Email Address to which you would like the payment receipt to be sent.
6. In case of any Complaints/Suggestion please send Feedback, or mail to portals@bsnl.co.in

WELCOME TO BSNL PORTAL

- Please enter the Mobile Number to which you would like the authorization password to be sent.
- Please enter the Email Address to which you would like the payment receipt to be sent.
- All the fields are mandatory

QUICK PAY

Name:	<input type="text"/>
Mobile Number:	<input type="text"/>
E-mail Address:	<input type="text"/>
Address:	<input type="text"/>
Pay For Phone Number (With Out STD Code):	<input type="text"/> (Ex: 20231020)
Corresponding Account Number:	<input type="text"/> Sample
Circle / State:	<--Select--> IN
<input type="radio"/> SSA <input type="radio"/> STD:	<--Select--> IN

Submit

* EXISTING USERS CLICK HERE *

Home | BSNL Circle Sites | Legal Disclaimer | Contact | Signup

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start | Internet

13. Please submit this form for pay the bill.
14. If you are already register in <http://portal.bsnl.in/>, please click on **EXISTING USERS**.
15. To pay your bill, select the Circle then select the BANK & then pay from Net banking.
16. To log Complaints, click on COMPLAINTS on left side of window on self-care portal.

17. To Change of Landline Plan, click on **SERVICE PROVISIONS** on left side of window and then click **CHANGE OF LANDLINE PLAN**
18. To Add/Remove Facilities, click on **SERVICE PROVISIONS** on left side of window and then click **ADD/REMOVE FACILITIES**
19. To shift a landline, click on SERVICE Provisions on left side of window and then click **SHIFT A LANDLINE**
20. To Change of Telephone Number, click on SERVICE Provisions on left side of window and then click **CHANGE OF TELEPHONE NUMBER**
21. To Add to Centrex Group, click on SERVICE Provisions on left side of window and then click **ADD TO CENTREX GROUP**
22. To Remove from Centrex Group, click on SERVICE Provisions on left side of window and then click **REMOVE FROM CENTREX GROUP**
23. To Apply For Broadband Connection, click on SERVICE Provisions on left side of window and then click **APPLY FOR BROADBAND CONNECTION**
24. To Change Broadband Tariff Plan, click on SERVICE Provisions on left side of window and then click **CHANGE BROADBAND TARIFF PLAN**
25. To Change Broadband Password, click on SERVICE Provisions on left side of window and then click **CHANGE BROADBAND PASSWORD**
26. To Change Broadband Accessory, click on SERVICE Provisions on left side of window and then click **CHANGE BROADBAND ACCESSORY**
27. To Voluntary Closure, click on SERVICE Provisions on left side of window and then click **VOLUNTRY CLOSURE.**